

FAX

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NOTES:

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LA CROSSE COUNTY
Exceptional services. Extraordinary place.

Health & Human
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FOR IMMEDIATE RELEASE

AGING & DISABILITY RESOURCE CENTER (ADRC) OF LA CROSSE COUNTY RESPONSE TO CORONAVIRUS (COVID-19)

Date: March 16, 2020

Contact: Carissa Pagel-Smith, ADRC Manager
cpagel@lacrossecounty.org

The ADRC of La Crosse County is taking precautionary steps to protect the vulnerable population it serves amidst the rapidly changing situation with the coronavirus (COVID-19). The Center for Disease Control and Prevention (CDC) has identified older adults and individuals with underlying health care conditions like heart disease, diabetes and lung disease to be at increased risk of getting very sick from COVID-19. To help protect our program participants, staff and volunteers from the spread of illness, the following are changes to our service:

- Effective March 12, 2020, all non-essential ADRC-affiliated classes/events have been canceled or postponed until April 30, 2020. For a complete list of canceled/postponed classes/events, please visit the ADRC of La Crosse website at www.lacrossecounty.org/adrc.
- Effective immediately, we suggest individuals to call our office at 608-785-5700 rather than come to our office for walk-in appointments. ADRC staff are minimizing face-to-face contact with individuals and will be conducting their appointments over the phone. ADRC staff will still be available for information and assistance by phone Monday-Friday.
- Effective March 18, 2020, all La Crosse County Senior Nutrition Program congregate dining sites will be closed. Home-delivered meals will continue as normal. To discuss eligibility for temporary meal delivery, please call our nutrition team at 608-785-5775.

The ADRC of La Crosse County will follow the guidance from our local public health officers, state advisory organizations and/or the CDC when determining further actions.

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The ADRC of La Crosse County provides La Crosse County residents with unbiased information related to aging or living with a disability. Our goal is to help people maintain their independence by connecting them with the right resources.